## Case Study Manufacturer – Production and Quality Challenges

## PROFILE

One of the world's largest fiberglass production companies with significant quality and production challenges

## APPROACH

Many of our projects have a common thread that can be applied to any manufacturing facility. The following case studies utilized a 9-point program that delivered to our clients the best opportunity for success.

- 1. Determine the situation as it now exists and chart and document the work processes used
- 2. Perform time studies and observations of the existing processes; break them down into smaller parts/elements
- 3. Identify accurate labor and process times, waste and opportunities for improvement in the existing processes
- 4. Benchmark the existing process to the potential new process, performing a gap analysis and utilizing best practices identified
- 5. Develop the comprehensive new process and or make improvements to the existing
- Trial run of the new process (leverage a Pilot site/team as best fits the situation)
- 7. Work out the bugs from the new process to achieve steady state, gain agreement from stake holders to move forward
- 8. Document, train and Implementation of the new processes
- Measure the progress and provide sustainability support as needed

## RESULTS

- \$17.7MM Improvement on one production line in one facility in 4 months, ROI <60 days
- These changes were then extrapolated to their other facilities across
- the world putting the savings over \$100MM on an annual basis
- This was accomplished with
- Improving the overall quality control processes
- Workforce management improvements

